FORESIGHT Online Computer Settings Guide

The follow steps will guide you through completing the prerequisite items required in order for FORESIGHT Online’s platform to function correctly on your computer. The following documentation steps and screenshot were made with Internet Explorer 11.

To determine your version of Internet Explorer, in the Menu bar select Help and About Internet Explorer. A window will open identifying the version installed on your device.

FORESIGHT Online platform is now only compatible with Internet Explorer version 11, no longer 9 or 10. If your device is not already upgraded to Internet Explorer 11, please visit the following link:


Settings Overview:

1. Open Internet Options

Under the General tab, click the Settings button under the Browser history section.
On the Temporary Internet Files and History Settings page, select *Every time I visit the webpage.*

Click **OK**.

2. While still within **Internet Options**, click on the **Security** tab then the **Trusted sites** icon. Now click the **Sites** button. Validate that the Host Analytics website is in the list, if not, add it by entering https://*.hostanalytics.com*. Uncheck “Require server verification” if selected.
3. While still within **Internet Options** click on the **Security** tab, the **Trusted Sites** icon, then move the slider down to **Low**.

4. Uncheck the **Enable automatic crash recovery** setting. Click **OK**.
5. Add Host Analytics domain to Compatibility Mode

Open Internet Explorer. Select the **Tools menu** in the upper-right corner of Internet Explorer (there is also a tools menu icon that looks like a cogwheel).

With the Options drop-down open, click on the **Compatibility View settings** option
With the Compatibility View Settings window open, in the Add this website enter hostanalytics.com and select Add.

Verify that the website domain has been added and click Close.

6. Lastly, open Windows Control Panel and then Uninstall a Program or Programs and Features depending on your view.
In the Programs and Features window, locate and uninstall ANY Microsoft Office Runtime or Web Component installations. These will typically have a 2003 or 2007 year associated with them. Select each program and choose the Uninstall button for all of these install instances.

7. Navigate to budget.greystar.com
   - Log Into the FORESIGHT Online platform using your Greystar Network Idea e.g. JDoe@greystar.com and your password
   - Select the Maintenance icon. If any of the components are listed as not installed select install now to install them.